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## BOARD OF DIRECTORS

<i>President</i>	Lee Ramsdell
<i>Vice President</i>	Gary LeClair
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## PRESIDENT'S MESSAGE

*by Lee Ramsdell, President*

It is almost spring, and soon many of us can stop going to the gym and start doing things outside, like cycling and camping! Something to look forward to as the snow leaves.

CHHA-Edmonton is part of the Barrier-Free Sub-Council, one of nine councils that makes up the Alberta Safety Code Council (SCC). The SCC produces a Barrier-Free Design Code that must be followed in new construction or renovation projects, and also suggests Best Practices. The Minister of Municipal Affairs takes the council's recommendations, and often most of these recommendations become law.

The SCC ensures that Alberta has a code that is equal to or better than the code set forth by the National Research Council (NRC), which sets the code for all Federal Buildings. The purpose of the code is to ensure all areas are accessible to everyone, which of course includes the hard-of-hearing. At one of the Barrier-Free Council meetings, CHHA-Ed gave a presentation that demonstrated challenges we have in noisy public areas, and how a looped area can circumvent this problem using loops, *as long as the hard-of-hearing has T-Coil equipped hearing aids.*

We also produced a document that the Council sent to the NRC, as they were in the process of improving their barrier-free requirements for their building code. We have informed them that any technology used in public areas must connect directly to an individual's hearing aid, without any other device or appliance. *Continued*

## PRESIDENT'S MESSAGE, CONTINUED

Additionally, the SCC has their annual AGM and workshops this May. This year, it is the Barrier Free Sub-Council's turn to host the AGM, and CHHA-Edmonton will be involved so that SCC Officers and all attendees will better understand what we face in public areas. We will have loop, FM, and IR systems.

On March 20<sup>th</sup>, we are attending another conference for the College of Hearing Aid Practitioners and we will do a talk of all the activities, programs, and services we provide.

It is a very busy time of year!

## OFFICE NEWS

*By Cindy Gordon, Program Director*

SPRING... A time of Change is upon us! We are always hoping to grow and change with the needs of our community.

Our office staff and hours have changed as well. A warm welcome to Doug Gordon, who has joined our staff. Doug will now be working Mondays and Wednesdays (8:30 am to 12:30 pm) and Frances will be in the office Tuesday and Thursday (10:00 am to 2:00 pm). Feel free to give them a call!

CHHA-Edmonton remains visible at community events, trade shows, and meetings, answering questions and providing information hearing loss and CHHA-Ed's programs and services. If you'd like to volunteer and help out, let us know.

YOUR THIRD EAR workshops and the Hearing Hospital Kit program continue to be actively received throughout the Greater Edmonton region. Speechreading and ASL classes have new sessions starting in April and running through to June. For more information classes and programs, please visit our website at [www.chha-ed.com](http://www.chha-ed.com) or contact the office at (780) 428-6622.

As well, planning for this year's **5<sup>th</sup> Annual Golf Tournament on June 10<sup>th</sup>** is in FULL SWING! **We look forward to your support!!** Have a favourite store, restaurant, or business? Check with them for a donation OR TEAM prize to help us provide a great experience for all golfers at the tournament. Sponsorship letters and information are available through the office and on the website, or pick them up at our upcoming AGM on April 6<sup>th</sup>.

**REMEMBER:** *The Golf Tournament is a fundraiser for the **Hearing Assistance Fund!!***

As always.... This is your organization and we would like you to feel a part of it!! Feel free to contact me anytime with ideas, suggestions or offers to help; email me at [cindy@chha-ed.com](mailto:cindy@chha-ed.com).

Yours, to Better Hearing!



# COMMITTEE REPORTS

## GOLF TOURNAMENT COMMITTEE

By Doug Gordon and Doug Kingdon, Golf Committee Co-Chairs

The 5<sup>th</sup> Annual CHHA-Ed Golf Tournament is being planned for June 10, 2020 at the Links in Spruce Grove. We are excited that Seanna Collins will be returning to emcee, and that Edmonton Eskimo Alumni Hector Pothier and Jed Robert will be our Celebrity Marshalls once again this year. Historically, this has been an important fundraiser for our organization, bringing in over \$10,000 each year to support our programs. The tournament has grown every year, and we hope this year it will be a sellout!

The golf tournament will increase CHHA-Edmonton's visibility in the community and help support our newly-titled and revamped Hearing Assistance Fund. This fund provides a subsidy for hearing aids, and now also for hearing technology devices and unit repairs for those who are economically disadvantaged in our region.

Members can help by signing up teams for the tournament, soliciting team gifts from sponsors, or by volunteering to become part of the planning committee. Come join the fun at this milestone event for CHHA-Ed!

**THE LINKS GOLF COURSE**  
100 Links Road, Spruce Grove  
**Wednesday, June 10th, 2020**

18 Hole Texas Scramble Format

REGISTRATION	1:00PM
SHOTGUN START	2:00PM
SHOTGUN STOP	7:00PM
BBQ DINNER	7:20PM

8oz AAA STEAK  
GRILLED SALMON  
MIXED VEGETABLES  
ASSORTED SALADS  
& CASH BAR

**Prizes & Fun Holes** – to be confirmed –

Hole #03	Closest to the Sign
Hole #04	\$10,000 Hole-In-One
Hole #06	\$5,000 Hole-In-One
Hole #07	Men's Longest Drive
Hole #09	Longest Putt
Hole #10	Eskimo Alumni Challenge (\$5.00 entry)
Hole #11	Closest to the Pin
Hole #12	Closest to the Rope
Hole #14	\$20,000 Hole-In-One
Hole #16	Women's Longest Drive

Event Emceed by Seanna Collins - Global TV  
**Edmonton Eskimos Alumni Meet & Greet**  
Complimentary Team Pictures  
SPECIAL THANKS TO LIVING DIGITAL CREATIONS  
Free use of Driving Range prior to start  
**Food and Liquor Holes**  
50/50, Mulligan draw, and Live Auction  
**Team Prizes for All**  
\*\*\*Please bring CASH/Cheques\*\*\*

For more information call 780-428-6622  
email [info@chha-ed.com](mailto:info@chha-ed.com) or visit our website at  
[www.chha-ed.com](http://www.chha-ed.com)

**THANK YOU FOR SUPPORTING**

 **CANADIAN  
HARD OF HEARING  
ASSOCIATION  
EDMONTON BRANCH**

 **Hearing  
Assistance  
Fund**

\*All photos by LIVING DIGITAL CREATIONS PHOTOGRAPHY |livingdigitalcreations.com | Design by SEVENINE GRAPHIC DESIGN

**Individual(s) Registration**  
 [\$150.00 per golfer before APRIL 10]  
(Regular \$160.00)

Number of individual golfers: \_\_\_\_\_

Name(s) of individual golfers: \_\_\_\_\_

1) \_\_\_\_\_  
 Email \_\_\_\_\_

2) \_\_\_\_\_  
 Email \_\_\_\_\_

3) \_\_\_\_\_  
 Email \_\_\_\_\_

\*Price includes use of Power Cart, Range Balls & BBQ Dinner

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**Team of Four Registration**  
 [\$550.00 per team before APRIL 10]  
(Regular \$600.00)

Names of team members:

1) \_\_\_\_\_  
 Email \_\_\_\_\_

2) \_\_\_\_\_  
 Email \_\_\_\_\_

3) \_\_\_\_\_  
 Email \_\_\_\_\_

4) \_\_\_\_\_  
 Email \_\_\_\_\_

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**Additional Dinner Tickets \$45**  
Dinner is included with registration; however, you may order additional dinner tickets for guests not golfing. Seating is limited and subject to availability.

Name(s): \_\_\_\_\_

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**\*SAVE \$50**  
on your  
**TEAM OF 4**  
**NOW!**

**Contact & Payment Information**  
\*Payment must be received prior to tournament\*

PayPal (online @ [chha-ed.com](http://chha-ed.com))     In Person (Cash/ Cheque by APRIL 10, 2020)

Individual(s) x \$150.00 [ ]    Team of 4 @ \$550.00 [ ]    **Total: \$** \_\_\_\_\_

Company \_\_\_\_\_    Contact Name \_\_\_\_\_

Email \_\_\_\_\_    Phone \_\_\_\_\_

Mailing Address \_\_\_\_\_



CANADIAN  
HARD OF HEARING  
ASSOCIATION  
EDMONTON BRANCH



Hearing  
Assistance  
Fund

## CHHA NATIONAL NEWS

By Marilyn Kingdon,  
 CHHA National President and Chair of the Board

The CHHA national office was closed over the Christmas break and is now working hard on behalf of Canadians with hearing loss. A strategic plan has been approved by the Board of Directors and will soon be shared with the membership. The Board is excited to embark on the next 3 years of CHHA-National's strategic plan as we continue to build the organization. We are also looking forward to holding the first on-line Annual General Meeting (AGM) in May. This initiative will allow more members to attend. Please check the CHHA national website ([www.chha.ca](http://www.chha.ca)) and read iListen for further information. In addition, stay tuned for the announcement of the 2021 conference and AGM. If you have any questions or concerns, I invite you to contact me directly at [mkingdon@chha.ca](mailto:mkingdon@chha.ca).

## SCHOLARSHIP REPORT

By Gerda Alexander, Scholarship Committee Chair

Marilyn Kingdon and Gerda Alexander (members of the scholarship committee), along with Linda Brinkmann, held a meeting on February 5, 2020 to discuss how to increase awareness about the **CHHA-Edmonton Academic Scholarship** and **CHHA-Edmonton Captioning and Court Reporting Program Scholarship**, as well as how to promote our new **CHHA-Edmonton High School Achievement Award**. This award will go to a hard-of-hearing or oral deaf student enrolled in grade 10, 11, or 12 at an Edmonton high school.

We have started the process of contacting personnel from the different institutions, handing out pamphlets, and looking into promoting the scholarships and the award on social media. We also encourage our newsletter readers to draw attention to these awards to anybody they think might qualify.

All relevant information can be found on our website, [chha-ed.com](http://chha-ed.com), and is available by contacting the CHHA-ED office via email, at [info@chha-ed.com](mailto:info@chha-ed.com).

## COMMUNICATION TIPS

Gael Hannon is a writer, author, speaker, and advocate with lived experience of progressive hearing loss. Insightful and humorous, Hannon maintains a blog for the Better Hearing Consumer, and is the author of the book *The Way I Hear It: A Life with Hearing Loss*.

Here are Hannon's tips for making interactions between hearing professionals and their clients successful:

### For Hearing Professionals:

- Speak clearly, using plain language. Make sure your client understands you
- Give your client the Big Picture view of their journey to better communication. Share your vision, and ask for theirs.
- Practice client-centred care: Listen, and show empathy. Your client is the expert in their hearing loss experience, so involve them (and their family, if they so desire) in all decisions
- Provide written information

### For People with Hearing Loss:

- Disclose your hearing loss
- Get help, from both hearing professionals and others with hearing loss
- Learn as much as you can about communication technology and strategies (e.g., speech-to-text, speechreading), so you know what's available and what will work for you
- Always tell people what you need. You have a right to be included!
- Don't be afraid to get more help when you need it – hearing and technology both change with time

Check out the full article at <https://hearinghealthmatters.org/betterhearingconsumer/2020/hot-tips-for-audiologists-and-their-clients-such-as-me>

# UPCOMING EVENTS AND CLASSES!

**PLEASE NOTE: Due to COVID-19 many events, classes and workshops have been cancelled or postponed. Please check the website for updates that will be posted as more information and changes are received!!!**

## EVENTS

- Audiologist & Practitioner Convention – March 20, Cindy Gordon presenting
- SEESA Wellness Fair – April 3
- Central Lions Recreation Centre “ Health & Wellness Fair” – April 18
- Volunteer Fair hosted by ECVO at WEM – April 25
- Jerry Forbes Centre Volunteer Appreciation – April 23
- The St. Albert Seniors Expo – June 3
- Older, Bolder, Better Symposium – June 6
- **CHHA-Ed’s 5th Annual Golf Tournament** – June 10th at the Links in Spruce Grove

## CLASSES& WORKSHOPS

- Speechreading Drop-In – Practice on Wednesdays, starting April 1<sup>st</sup>
- Speechreading Level 1 Classes
  - April 1 to May 27 at the Jerry Forbes Centre in Edmonton
  - April 2 to May 28 in St. Albert; register with St. Albert Further Education online (visit [www.stalbertfurthered.com](http://www.stalbertfurthered.com))

## CHHA-ED MEETINGS AND SOCIALS

- Annual General Meeting: April 6, 2020, 7:00 pm at the Jerry Forbes Centre – **Postponed until further notice**
- Barbecue Social – Date and time will be emailed to Members

### **For more information on classes and events:**

Visit our **website** at [www.chha-ed.com](http://www.chha-ed.com),

**Email** us at [info@chha-ed.com](mailto:info@chha-ed.com), or

**Call** us at (780) 428-6622

**Office hours:** Monday and Wednesday: 8:30 a.m. – 12:30 p.m.

Tuesday and Thursday: 10:00 a.m. – 2:00 p.m.

*Please leave a message if no one is available to take your call.  
All emails and phone messages will be returned within business days.*



Canadian Hard of Hearing Association  
Association des malentendants canadiens  
YOUNG ADULTS NETWORK

Presents



August 9 - 15  
Mount Royal University  
Calgary, Alberta, Canada  
Age: 18 - 35  
Admission  
CHHA/IFHOHYP Member: \$375 CAD  
Non-CHHA/IFHOHYP Member: \$425 CAD




Check out CHHA National's Young Adult Summer Camp, this year in Calgary!

----- **BECOME A MEMBER!** -----

**CANADIAN HARD OF HEARING ASSOCIATION – EDMONTON BRANCH**



*Membership is open to anyone who is hard-of-hearing or interested in supporting those who are hard-of-hearing!*

For more information, contact CHHA-Edmonton:

12122 - 68 Street  
Jerry Forbes Centre  
Edmonton, Alberta  
T5B 1R1

To become a member of the Canadian Hard of Hearing Association (CHHA) and Canadian Hard of Hearing Association - Edmonton (CHHA-ED), visit the CHHA website at [www.chha.ca](http://www.chha.ca), or our website at [www.chha-ed.com](http://www.chha-ed.com)

Phone: (780) 428-6622  
Fax: (780) 428-6622  
Email: [info@chha-ed.com](mailto:info@chha-ed.com)

**VOLUNTEERS NEEDED!**

For more information, please visit: [www.chha-ed.com](http://www.chha-ed.com)

We appreciate and value the support of volunteers. Please contact us if interested in volunteering for:

- Casinos
- Annual Golf Tournament committee
- Fundraisers
- Serving as a Board Member and/or on a committee